

# Frequently Asked Questions For the General Public regarding Virginia Permit Transparency (VPT) Tracking System Public

Revised 6/26/2024

## Who made this tool?

The Office of Regulatory Management (ORM) has created a new statewide permitting tool called the Virginia Permit Transparency (VPT) tracking system.

## What is VPT?

VPT is a public online app used to track the permit approval process in real time. It is designed so the public can quickly check the status of applications, view permit applications in a specific locality, and learn about the agencies participating in VPT. It displays all Commonwealth permits and processing steps from start to finish.

## What is the goal of VPT?

This tool is intended to bring transparency and efficiency to the Commonwealth's permitting processes by providing a centralized platform to track the daily status and timeline of critical steps as the application progresses.

We expect that bringing more transparency to the permit application process will increase efficiency and reduce lag time between processing stages.

## How can I access VPT?

Visit the [VPT Homepage](#) to search permit applications, apply for a permit, or learn more about how to use this tool.

## How do I use VPT?

VPT displays the status of permit applications. [Search permit applications](#) or filter results by fields such as agency, application number, locality, and more.

Visit the [VPT webpage](#) to watch a tutorial or read the manual for step-by-step guidance on how to use this VPT Platform.

## Where can I find more information about restaurant permits?

You can use the [restaurant inspection portal](#) to learn more about the inspection history for a specific restaurant.

## Is this platform new?

The Department of Environmental Quality (DEQ) launched a pilot version in 2023. The platform went live in January 2024 with three agencies: DEQ, Department of Energy (DOE), and Virginia Marine Resources Commission (VMRC). There are several state agencies included in the current phase of development for VPT, Virginia Department of Health (VDH), Department of Conservation and Recreation (DCR), and Virginia Department of Transportation (VDOT).

## Who can I contact if I notice a problem?

For questions about a specific permit application, please use the Contact Project Manager button on the Permit Application Details page. For help troubleshooting the VPT website, contact [VPT-Support@vita.virginia.gov](mailto:VPT-Support@vita.virginia.gov).